

We have always put the health and safety of our guests and employees first!

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In order to continue to provide a high level of service and quality, but also the safety of staying in our hotels, we have specially adapted already high hygiene standards to the current circumstances related to Covid-19.

RECEPTION AREA

- Ensured designated space between guests at the reception during check-in.
- Hand sanitizer at reception.
- Limitation of the number of guests at the reception.
- Increase the frequency of cleaning reception area.
- Provision of protective masks and gloves for our guests on request.



ACCOMODATION

- Enhanced cleaning and sanitation protocols in guest rooms.
- Daily housekeeping service may be modified in accordance with guest requirements.
- Frequent disinfection of the elevator control panel and staircase handrails.
- Detailed handwashing instructions placed in all public toilets and sanitary blocks.
- In public areas and reception, cleaning and disinfecting frequently touched objects and surfaces.

RESTAURANTS & BARS

- Hand disinfection at the entrance of restaurants and bars.
- Sufficient distance between tables.
- Disinfection of all tables and menus after each service and also kitchen areas.
- Safe and hygienic food preparation and service practice.
- Reservations at hotel restaurants are recommended.



GENERAL INFO

- All properties have been provided with information about COVID-19 and precautionary measures.
- All information about protection measures regarding the Covid-19 epidemic in Croatia is available at <https://vlada.gov.hr/search-results/14960?pojam=covid+19>
- All employees are provided with facemasks and gloves.
- Staff adheres to good personal hygiene practices (frequent handwashing, cough hygiene).